

**Module A, Section 4**  
**Philosophical Shift of System Values**  
**Quiz**

Choose the *single best* answer of each of the questions or statements below.

1. ***The “My Voice, My Choice” program option offers a system of self-directed supports where the person with a disability controls:***
  - a) Who is hired and for what services. In the new system, the adult with a disability is in charge.
  - b) What their budget amount is. They set the budget amount they require in order to make their plan as complete as possible.
  - c) Who their fiscal intermediary is and what they will pay for the fiscal services.
  - d) What the Support Broker does in his or her spare time. After all, the Support Broker will need to be on call 24/7.
  
2. ***In the reading “Personal Agents and Independent Brokers” by Ellen Cummings, Personal Agents and Independent Brokers is interchangeable with “Support Broker.” Which of the following is NOT listed among the MOST important characteristics of a “Personal Agent/Support Broker”?***
  - a) Has a strong sense of social justice: is committed to an understanding of Self-Determination, freedom, civil and human rights.
  - b) Is part of a private provider agency group that is used to billing Medicaid, has numerous other clients, and has experience billing in 15 minute increments.
  - c) Capacity for profound empathy with the people supported, and has the ability to develop close relationships with those who receive support and all of the people who are important in that person’s life.
  - d) Believes in the value of every human life, regardless of disability, and has the courage to take a stand on behalf of person supported.
  
3. ***In one of the video clips, James Steed describes what the difference between the traditional system and the new system of supports will mean to him. Which of the following is an example of what the new system will mean to James?***
  - a) I will be able to drive the kind of car I choose. It is very important to me that I have the funds provided by the state for a vehicle that supports the kinds of life style I want to live.
  - b) I will have staff working for me. I have always wanted to be an employer. I think telling other people what to do will be a kick.
  - c) I will be able to go to bed when I want, to take a shower when I want, and if I want to come home at midnight, that will be my choice.
  - d) In the new system I will have access to funds provided by a fiscal intermediary—which means that I can spend my budget on whatever I want. I can buy whatever I want and no one can tell me not to.

**4. Kristyn Herbert, in one of the video clips, says that in the traditional system:**

- a) She is able to hire and fire who ever she likes.
- b) She is not able to hire whom she likes and her providers come from a private provider agency.
- c) She is unable to work because of the demands of her day treatment program; she would like to be able to choose a different set of activities at least once a week.
- d) She is able to spend time writing her first novel. She gets support helping her type and has a separate person who does her editing.

**5. In their article, "Moving to a System of Support: Using Support Brokerage" Michael Smull & Gary Smith state, "It is clear that changing beliefs takes extended periods of time and requires that there are incentives for change. Getting real change started and providing real incentives for continuing change is the challenge for system managers." A "bold stroke" that would result in dramatic and immediate change is the creation of local "support brokerage" entities that would: (Choose the one statement that does not belong).**

- a) Empower people with disabilities to have real control over their lives.
- b) Support the best use of limited public funding.
- c) Move control (and decision making) as close to the people with disabilities as possible.
- d) Get more agency and paid staff involved in the lives of people with disabilities.